

## Scott Insurance Named a Best Practices Agency for 2021

Scott Insurance has been named a Best Practices Agency for 2021, marking the 28th consecutive year the agency has been included among the elite group of independent insurance agencies around the United States. This recognition of operational excellence and employment of industry best practices is awarded only to the top 35-45 agencies out of over 1,000 nominated agencies by the Independent Insurance Agents & Brokers of America, Inc. (IIABA).

"We are proud to once again be recognized as a Best Practices Agency," said Keith Mann, COO/CFO of Scott Insurance. "This recognition affirms our leadership in the industry and is a reflection of our strong partnership with our clients and our commitment to world-class service and operational excellence."

Since 1993, IIABA and Reagan Consulting, an Atlanta-based management consulting firm, have joined forces to study the country's leading independent agencies in six revenue categories. The agencies comprising the study groups are selected through a comprehensive nomination and qualifying process to be awarded the "Best Practices Agency" designation.

## About IIABA

Founded in 1896, Independent Insurance Agents & Brokers of America, Inc., is the nation's oldest and largest national association of independent insurance agents and brokers, representing a network of more than 300,000 agents, brokers and their employees nationally. Its members are businesses that offer customers a choice of policies from a variety of insurance companies. Independent agents and brokers offer all lines of insurance – property, casualty, life and health – as well as employee benefit plans and retirement products. Web address: www.independentagents.com.