

FREQUENTLY ASKED QUESTIONS

2020 MILLIMAN BENCHMARKING

WHO IS SCOTT BENEFIT SERVICES?

Scott is one of the largest independent agencies in the Southeast and a national leader in developing and supporting innovative employee benefits programs customized to meet the needs of mid-market companies. As an employee-owned company, we develop strategies for our clients to navigate the complex and ever-changing healthcare landscape and focus on reducing cost through managing risk. Our core services include: benefits plan design and financing, pharmacy solutions, benchmarking and actuarial services, health risk management/wellness, custom compliance solutions, and benefits technology and human resources consulting services.

WHAT BENCHMARKING INFORMATION IS AVAILABLE?

Plan design statistics, including:

- Deductibles
- Office Visit Copays
- Premiums & Contributions
- Medical Historical Inflation
- Cost Management Strategies
- Funding Strategies
- Other Benefits Offered

Additional data elements are available. Requests can be made at any time, based on your specific needs.

WILL MY INFORMATION REMAIN PRIVATE?

Yes. We take your privacy very seriously and take every precaution to ensure your trust is not violated. Your information is confidential, and we do not share your specific results with anyone but you. All information is aggregated and de-identified when shared publicly. Additionally, all information sent is secured through password protection and firewall security.

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IS THE SURVEY EASY TO COMPLETE?

Yes! We hired one of the nation's most highly respected actuarial consulting firms to produce a survey that is quick and easy to navigate. As a new participant, the survey can be completed online in approximately 45 to 60 minutes. For returning users, updates take 15 to 30 minutes. Before you begin, we recommend having the following information available:

- Medical Plan designs (typically found in your Summary Plan Descriptions)
- Dental Plan designs (typically found in your Summary Plan Descriptions)
- Total monthly premiums and contributions
- Additional benefits and other miscellaneous/innovative benefits

DO I HAVE TO FILL OUT THE ENTIRE SURVEY?

While it is not necessary to complete the entire survey in one session, we do encourage you to fill out as much of the survey as possible. If you choose to fill out your information in increments, click **SAVE & FINISH LATER** to ensure your responses are saved. At any time, you may return to add additional information and/or make updates as necessary.

HOW DO I PARTICIPATE?

Contact a Scott Benefits Consultant to participate.

**Please note email addresses are necessary for respondents to save and view responses at a later time. We do not use email addresses for any other purpose, and you will not be contacted by the system.*

WHEN WILL I RECEIVE MY RESULTS?

Responses must be submitted by **July 31, 2020**. Individual reports will be available in August. Interactive workshops will also be held in mid-August to share benchmarking results.

WHO CAN I CONTACT IF I HAVE MORE QUESTIONS?

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