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Scott Insurance's COVID-19 Response

The unprecedented impact of the evolving Coronavirus (COVID-19) pandemic is providing countless opportunities for us to live out our mission in our response. As the impact grows in and around our geographic footprint, we have implemented plans to ensure business and service continuity throughout this crisis.

Office Visitors

As of Friday, March 20, 2020, all Scott offices are closed to public visitors until further notice. However, we are still available and serving clients during this time.

Working From Home

As the health and well-being of our employee owners is our highest priority, we communicated a detailed response plan to our employee owners last week. As part of this plan, many of our employee owners will be working from home depending on various factors, including but not limited to government directives and/or school closures in local communities. Our plan is designed to be fluid and agile in response to a rapidly-changing crisis. We are confident in our team's ability to continue to provide world-class service while working remotely.

Travel, Meetings & Events

For the safety of our employee owners, clients and communities, and to encourage social distancing as much as possible, we have placed restrictions on business travel and have canceled or rescheduled many of our upcoming meetings/events. In the majority of cases, we will be able to accommodate meeting needs utilizing conference calls, video conferencing, webinars or other technology resources.

As an organization, we will continue to follow guidance from national, state and local public health officials and government agencies, including the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

Thank you for your patience and understanding during this time. Please contact a member of your Scott service team with any questions or concerns you may have about our response or your current business needs.